

# Welcome Y'all

# Kori Ashton

AskKori.com

LiquidWeb.com

Twitter: @KoriAshton

Improving your business model for freelancers and small agencies

# 7 Steps to Sustainability

### Resource Downloads

# www.AskKori.com/WCSCV

brought to you by:



Know Your Purpose & Passion



# Grand Opening 2012



# Grand Opening 2012



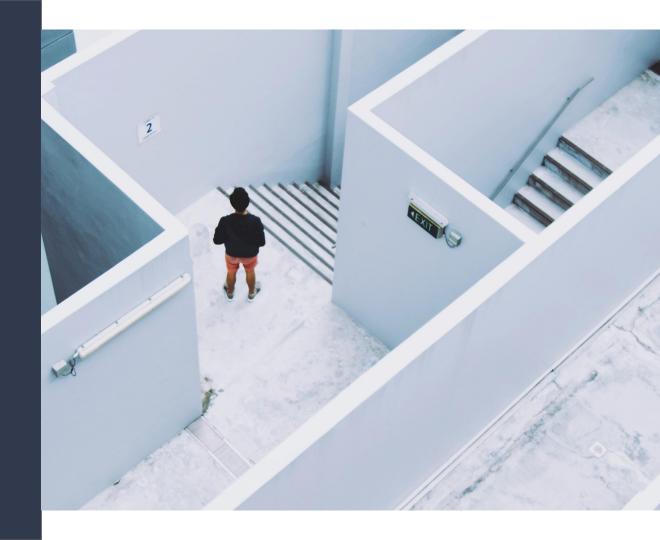




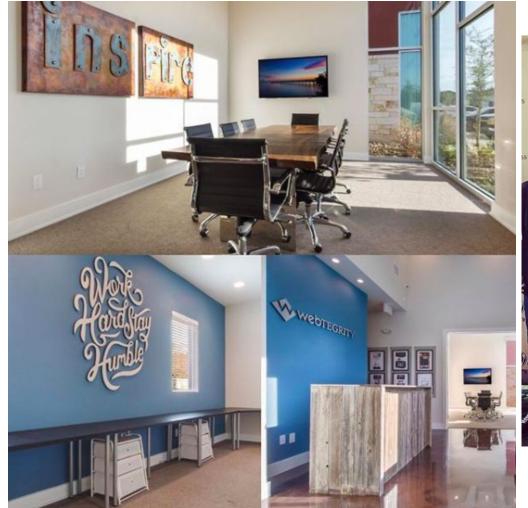
Knowing your purpose & passion keeps you centered.



What's
Your Exit
Strategy?



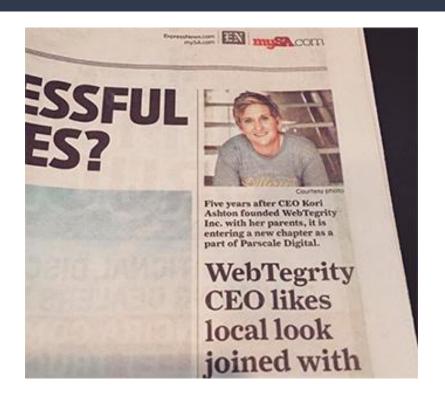




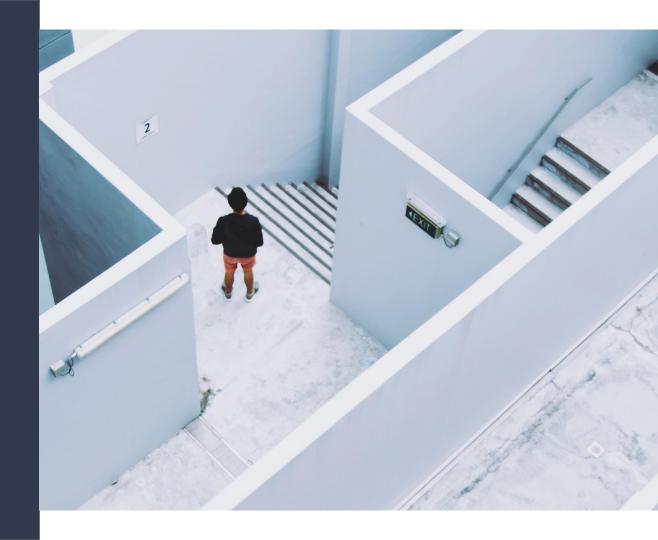


### In 2017 Acquired at Million Dollar Evaluation

#3 SA



Knowing your exit strategy gives you a target to aim toward.



- 1. Know Your Purpose
- 2. Have an Exit Strategy
- 3.
- 4
- 5.
- 6
- 7.

# 7 Steps to Sustainability

# Key Improvements:

- Improve Services
- Improve Pricing / Profit
- Improve Process

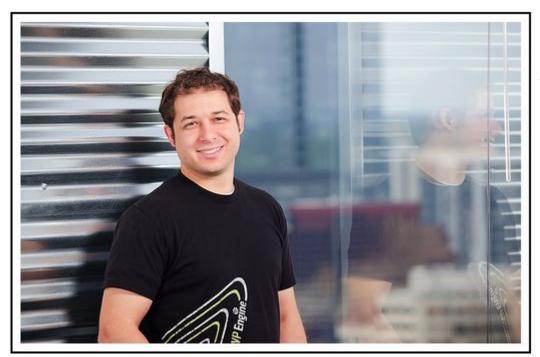
# Improve Services

Niche Yourself

# Improve Services

- Niche Yourself
- Add Services (ie Support Plans)

# https://blog.asmartbear.com/



Jason Cohen
WP Engine
Austin WC 2014

Service	Small Business \$99 / month	Premium \$199 / month	Enterprise \$499 / month
Premium Hosting <sup>0</sup>	~	•	<u>~</u>
Core & Plugin Updates <sup>0</sup>	~	~	~
Daily Backups	· ·		~
Website Recovery 6	<b>✓</b>	<b>∀</b> .	·
Storage Space	5GB	25GB	50GB
Visits / Mo. <sup>0</sup>	5K	50K	100K
Website Security <sup>0</sup>	Standard SSL	Advanced	VIP Security
Included Support Time <sup>0</sup>	Pay As You Go <sup>0</sup>	12 Hours / Yr	12 Hours / Yr
Spam Blocker	<b>✓</b>	<b>Y</b>	*
Premium Plugins <sup>0</sup>	( <b>v</b> )	~	. ✓
Staging Site <sup>()</sup>	•	· •	· ·
Faster Website Speed <sup>0</sup>	•	•	<b>Y</b>
Performance Monitoring <sup>0</sup>	~	· •	·
Google Analytics	Tracking <sup>0</sup>	Tracking <sup>0</sup>	Reporting <sup>0</sup>
GeoIP Enabled	×	×	
Malware Scan <sup>0</sup>	×	×	*
Search Engine Optimization	×	×	· *
Marketing Strategy <sup>0</sup>	×	×	~
	Get Started	Get Started	Get Started

# Improve Services

- Niche Yourself
- Add Services (ie Support Plans)
- Go Custom

# Improve Services

- Niche Yourself
- Add Services (ie Support Plans, Accessibility, SEO)
- Go Custom
- Giveback

Know Your Numbers

- Know Your Numbers
- Require Residual Fees

- Know Your Numbers
- Require Residual Fees
- Simplify Contracts

Prepared on: Date Prepared by: Kori Ashton WebTegrity, Inc 14603 Huebner Rd, #3402 San Antonio, TX 78230

#### SCOPE OF WORK

Scope of work to be performed for CLIENT NAME to design www.DOMAINNAME.com

- 1. Redesign a fully contemporary look that complements the existing brand
- 1. Rebuild current website on a fully custom theme
- 1. Provide custom fields for easier admin editing / maintenance
- 1. Include the ability to add video into pages with clean embedding / watch option
- 1. Add an SSL for added security and SEO
- 1. Optimize as needed the Header Tags and Image Tags for SEO

#### Time Frame:

20 hours (5 Design, 10 Development, 5 SEO/ Content)

To be completed no later than 5pm Thursday, Dec 15th, YEAR. Unless otherwise notified.

#### Payment Terms:

\$1,385.80 - Full payment for the 20 hour project. If further tasks beyond this SOW are requested, the CLIENT will remain at the current rate of \$85 / hr

#### Acceptance of Payment Schedule & Terms:

The above prices, specifications, and conditions are satisfactory and hereby accepted. COMPANY is authorized to do the work as specified above. Payment terms are approved and the deposit is fully non-refundable.

On behalf of CLIENT:		
Signature	Date	

Any alteration or deviation from the above specifications involving extra cost will only be executed upon written orders for **CLIENT**, and will become an extra charge over the sum mentioned in this proposal. All agreements must be submitted in writing. Any content requested by WebTegrity that is delayed or not submitted by CLIENT will result in an extension of the above listed time frame and will not be the fault of WebTegrity. This delay could incur an additional fee as well. The deposit is non-refundable.

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### Better Cash Flow Terms

#### Time Frame:

40 hours (5 Design, 10 Development, 5 SEO/ Content)

To be completed no later than 5pm Thursday, Dec 15th, YEAR. Unless otherwise notified.

#### **Payment Terms**

Invoices are due on receipt. Invoices that are not paid within 30 days are considered overdue. Late charges of 1.5% per month, equal to 18% annually, will be applied to past due balances.

#### **Billing Schedule**

Any startup fees are due upon approval of this proposal.

Monthly billing begins after 30 days. Invoices are sent for all work completed the previous month.

Ad Spend is billed directly from the vendor to CLIENT.

#### Acceptance of Payment Schedule & Terms:

The above prices, specifications, and conditions are satisfactory and hereby accepted. COMPANY is authorized to do the work as specified above. Payment terms are approved and the deposit is fully non-refundable.

On behalf of CLIENT:		
Signatura	Data	
Signature	Date	

- Know Your Numbers
- Require Residual Fees
- Simplify Contracts
- Clearer Scopes

#### Not Covered in this Scope of Work, But Optional For Additional Fees

- Client owns domain name
- Client has logo / branding guide in place
- Advertising Video Work
- Printed Products
- Social Media Marketing Training
- Professional Photography
- Professional Videography

# Improve Process

Actually Have a Process



# Make it with G Suite.

Get Gmail, Docs, Drive, Calendar, Meet and more for business.

**GET STARTED** 

## Improve Process

- Actually Have a Process
- Track Everything (use tools)



#### Harvest - Time Tracker

One of the most important things you can do for your dev team is to track their time spent per task. This is going to be key in Learning how to charge your customers appropriately and how to hold your team accountable too in their time spent for clients. We love Harvest and use it daily in our dev management. It's very straight-forward and you can print a report for a client on the spot too.



#### Basecamp – Project Management

Sign up for Free to Basecamp –
an easy-to-use project
management / client
communication system. We have
used this online software since
day one with WebTegrity. All
communication during a project
build goes through here with our
clients. It's scaleable too so it can
grow with your client list.

# Jira Wrike



#### Jibble

If you're looking for a free resource for your team to clock in and clock out – Jibble is the best possible addon for Slack. Your team can manage their hours easily from the app or website. It's a quick and easy fix for any growing team. The WebTegrity team uses this tool daily to measure profitability. Add Jibble to your slack communication today.

#### Improve Process

- Actually Have a Process
- Track Everything (use tools)
- Don't Be Bullied

- 1. Know Your Purpose
- 2. Have an Exit Strategy
- 3. Improve Your Services
- 4. Improve Your Profit
- 5. Improve Your Process
- 6
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## 7 Steps to Sustainability











Invest in the Community



Invest in the Community

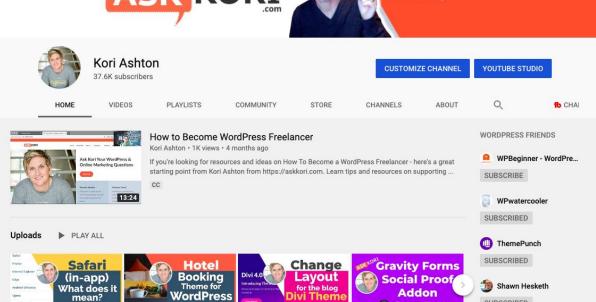
#### https://make.wordpress.org/





#### Five for the Future

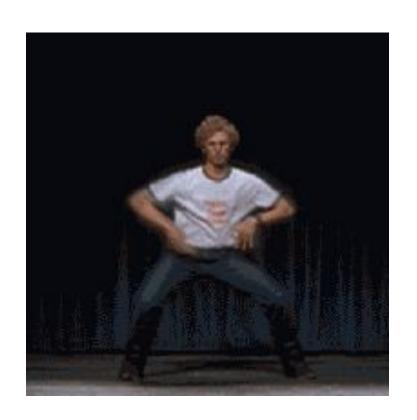




# Invest in the Community

- 1. Know Your Purpose
- 2. Have an Exit Strategy
- 3. Improve Your Services
- 4. Improve Your Profit
- 5. Improve Your Process
- 6. Invest in People
- 7. Invest in Community

#### **SUCCESS!!**





## Thanks, Y'all

### Kori Ashton

Please review me at any of these:

www.AskKori.com

Facebook.com/koriashton

Linkedin.com/in/kori-ashton